

QUARTERLY CONNECTION



CRMU appreciates your business!

As a token of our appreciation, each quarter we will have small drawings for our communications customers. Please check the newsletter to see if you are a winner and THANK YOU for your business!

* Prizes can be picked up at the CRMU Office.

WINNER OF FREE CRMU Pullover

Jared Turpen

WINNER OF FREE CRMU Gift Set

Doug Halverson

WINNER OF FREE CRMU Gift Set

Janet Hachmeister



July
4-7,
2013

<http://www.coonrapidsiowa.com/node/25>

CRMU Contact Corner



123 3rd Avenue South
Coon Rapids, IA 50058
Monday-Friday: 7 am - 5 pm
Phone: 712.999.2225
Emergency / Outage after
hours: 877.999.4572
E-mail: info@crmu.net
Ch. 3 Ads: office@crmu.net
On the Web: www.crmu.net

CRMU Helps Install New CR-B Scoreboard

The Coon Rapids—Bayard school district recently received the new baseball scoreboard. CRMU employees helped remove the old scoreboard, install the new support beams and hang the new scoreboard. CRMU donated more than 80 hours to the project, in addition to the use of equipment and tools. CRMU proudly assisted with this project and we hope the community enjoys CR-B baseball and the new scoreboard for many more years. A few pictures of the project are included.



Electric Switchgear Replacement Update

As part of CRMU's ongoing efforts to continuously improve our electric distribution system, our entire high voltage switchgear is being replaced.

The switchgear replacement project was awarded to H.K. Scholz Co. from Ralston NE. in 2012 for just over \$650,000.

Pictured to the right—is the north half of the new switchgear and digital protective relaying equipment. The switchgear project is expected to be completed sometime in mid to late June.



THIRD GRADE STUDENTS TOUR CRMU FACILITIES



Accessibility to your meter helps to ensure safe & reliable service!

To assure safe and reliable service, your utility meters must be accessible. If you are planning to do work on your property that will affect the location or accessibility of your meters, please call CRMU to arrange for us to evaluate your plans. Please make sure meters are clear of trees, shrubbery, fences, and other obstructions. Your cooperation is greatly appreciated!



ELECTRIC SAFETY AWARD

WASHINGTON, D.C., February, 2013

Coon Rapids Municipal Electric Utility has earned the American Public Power Associations Electric Utility Safety Award for safe operating practices in 2012. CRMU earned a First Place Award in the category for utilities with less than 15,000 worker-hours of annual worker exposure.

"We're very proud of our safety record. It's a reflection of trained and skilled employees who are committed to the highest standards of public service," said General Manager Brad Honold. "CRMU will work to continue providing the community with safe and reliable electric service."

ENERGY EFFICIENCY TIPS FOR THE SUMMER

Turn up your thermostat

Set your thermostat to 78 degrees when you are home and 85 degrees or off when you are away. Using ceiling or room fans allows you to set the thermostat higher because the air movement will cool the room.

Eliminate wasted energy

- Turn off appliances, lights and equipment when not in use.
- Unplug electronic devices and chargers when they aren't in use-most new electronics use electricity even when switched "off." Turn computers and printers off at the power strip.
- Unplug or recycle that spare refrigerator in the garage if you don't really need it.

COMPLAINT RESOLUTION NOTICE

The Iowa Utilities Board (IUB) requires that all utilities in the state publish an annual notice advising customers of their right to appeal on certain complaints and where a qualified utility representative can be reached. The following is a required notice to CRMU customers.

Customers of Coon Rapids Municipal Utilities who desire assistance in the resolution of a complaint may ask for the customer service representative at Coon Rapids Municipal Utilities, 123 3rd Avenue South, Coon Rapids, Iowa, 50058.

CRMU's telephone number is 712-999-2225. Business hours are 7:00 a.m. to 5:00 p.m., Monday through Friday. If your complaint is related to electric or natural gas service disconnection, safety or renewable energy, and Coon Rapids Municipal Utilities does not resolve your complaint, you may request assistance from:

Iowa Utilities Board
1375 E. Court Avenue, Rm. 69
Des Moines, IA 50319-0069
877-565-4450
or email
iubcustomer@iub.state.ia.us



ALWAYS CALL BEFORE YOU DIG

